



Oifig an Stiúirthóra Náisiúnta
Géaroirbriochtaí

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An Bóthar Míleata, Cill Mhaighneann, Baile
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Deputy David Cullinane
Dáil Éireann
Leinster House
Dublin 2

24th July 2023

PQ 35066/23- To ask the Minister for Health the maximum patient experience time to admission registered at each emergency department for the period of January to June for each year 2018 to date in 2023, inclusive, in tabular form. - David Cullinane

Dear Deputy Cullinane,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary question, which you submitted to the Minister for Health for response.

Business Intelligence within the HSE comprises of a central repository for activity information for Acute and Non Acute Services. This is known as the Business Intelligence Unit (BIU). Extensive amounts of data are collected, collated, validated and analysed by this unit. This data is used in performance monitoring and measurement which influences the HSE in taking both operational and strategic decisions.

The BIU advised it does not report maximum Patient Experience Times (PET) in Emergency Departments; yet reports on ED patient experience times in excess of 24 hours. i.e. (6 hours, 9 hours, 24 hours and over 24 hours).

I trust this is of assistance to you.

Yours sincerely,

Nessa Lynch
General Manager
Acute Operations